COMMONWEALTH OF KENTUCKY

BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

HAROLD J. BENNETT	COMPLAINANT)
vs.) CASE NO. 90-298
GREEN RIVER VALLEY	WATER DISTRICT	

ORDER

The Commission, having examined the formal complaint, attached hereto and marked Exhibit A, filed in the above-styled matter, finds that the complaint does not conform with Commission regulation 807 KAR 5:001, Section 12, because it fails to establish a prima facie case of which the Commission has any jurisdiction to resolve. Pursuant to KRS 278.260, the Commission only has jurisdiction to resolve complaints as to the rates or services of any utility.

The Commission finds that the complainant has alleged an action against Green River Valley Water District for violation of "rights to private and personal information." The subject matter of the complaint is one which the Commission does not have jurisdiction to resolve.

IT IS THEREFORE ORDERED that the complaint filed in the above-styled matter is dismissed with prejudice.

Done at Frankfort, Kentucky, this 4th day of October, 1990.

PUBLIC SERVICE COMMISSION

Chairman

Vice Chairman

Commissioner

ATTEST:

Executive Director

September 15, 1990

Public Service Commission P.O. Box 615 Frankfort, KY 40602

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PUBLIC SERVICE COMMISSION

Dear Sir:

On September 6, 1990, I received some junk mail and on the outside envelope was my mailing address along with my private account number with the Green River Valley Water District. This was very alarming to know that just anyone had access to my account.

I went to the Green River Valley Water District Office to inquire about this. I was told that a member of S.O.S. (junk mail senders), which was fired from the Caveland Sanitation Authority, came by and picked up a mailing list up.

I asked to see Mr. Elroy Larimore, the manager of the water district. I asked him if I were to pick up the phone and call the water company and give them this account number would they give me any information from this account such as if the account was up to date or not. His answer was yea.

Whereas: SOS consists of many members over a large area of Kentucky

Whereas: With an account number anyone can find out private information

Whereas: Green River Valley Water District gave access to my personal account with my

private account number, and my home address

Whereas: Information from an account can be used as a black mailing tool

Whereas: No one needs my account number or access to my account except Green River Valley

Water District and myself

Whereas: The TRS, one of the most powerful Government agencies today, doesn't even have

the right to this account number without a court order

Whereas: It is unethical to give out this information

Whereas: Account numbers and addresses are private information

Therefore: I am filing a formal complaint against Green River Valley Water District, Cave

City, Kentucky, for violating my rights to private and personal information,

and wish this letter to be considered as my formal complaint.

Sincerely,

Harold J. Ronnett